askola™

Good things start with a question

never GIVE UP BECAUSE great things take time

When your child is struggling with their schoolwork, it can feel overwhelming to find the time and the resources you need to help them.

When your child needs help, askOLA!

askOLA is a new way to help your child learn by offering a safe and secure way for them to seek out help online, whatever their issue may be. With our easy-to-use website, children and their parents can get in touch with our vetted Online Learning Assistants (OLAs) who will help them to understand new concepts, answer questions, offer homework help and share wellbeing support strategies - available from 9am to 9pm, 7-days a week!

Our OLAs are subject experts, so you don't have to be!

A helping hand when you need it most!

Only 1/3 of parents feel confident helping their children with homework

Nearly 1/4 of parents feel pressurised when their child asks them for help

and 1/3 feel embarrassed when they're unable to answer a question

Joe

I'll never understand long division

Ola

Don't worry, we will go through it together until you understand, take a look at the whiteboard.

How it works

Your child logs into sharepoint and selects askOLA

They select the subject that they want support with
(English, maths, science, essay writing or L4L)

They upload a picture of, or type, their question

Their allocated OLA communicates through our chat and/or whiteboard function

Their OLA stays until your child confirms that the problem is solved

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BE GENTLE with yourself. You're DOING THE BEST YOU CAN

We know that children find it difficult to learn when they don't feel good, so askOLA was developed in partnership with Kooth to incorporate support for mental wellbeing built in.

Our OLAs can share tips for improving their wellbeing or signpost your child to support from qualified counselling services from licensed professionals if necessary.

Our promise to you

Our OLAs are screened through our comprehensive vetting and safeguarding procedures, so you can rest assured that your child is in safe hands.
Your child won't be asked to communicate using cameras or microphones, and all conversations are recorded for monitoring purposes.
We would encourage you to supervise your child when they are online.

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